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MSP & MSSP Industry Notes

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[ABBYY releases FineReader Server 14.2](#)

- Launches new version of FineReader Server to streamline document workflows
- [ABBYY's](#) FineReader Server 14.2 automatically converts large-scale collections of documents into accessible and searchable digital repositories, enabling seamless enterprise-wide document processes
- dedicated webpage for OCR and file conversion which enables employees to convert documents whenever they need to
- Offers digital signature support allowing users to sign batch documents automatically

[Zscaler Acquires Edgewise Networks](#)

- Zscaler provides cloud security



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- Edgework Networks provides application to application communications for public cloud and data centers
- Edgewise discovers individual applications and their legitimate communication patterns and, using [AI](#) and [machine learning](#) algorithms
- “Edgewise is highly innovative technology that enables application segmentation without having to do traditional network segmentation which is often done with virtual firewalls

[Fortune 500 company NTT discloses security breach](#)

- Nippon Telegraph & Telephone (NTT), the 64th biggest company in the world, [according to the Fortune 500 list](#), has disclosed today a security breach
- NTT says hackers gained access to its internal network and stole information on 621 customers from its communications subsidiary, NTT Communications
- The hack took place on May 7, and NTT says it became of the intrusion four days later, on May 11
- The company says hackers breached several layers of its IT infrastructure and reached an internal Active Directory

[Greater Cincinnati university among 5 in US recognized for IT innovation](#)

- Northern Kentucky University’s Office of Information Technology is one of five universities to to be honored with the CIO 100 Award for 2020
- Sponsored by *CIO Magazine*
- The magazine’s annual CIO 100 Award celebrates 100 premier organizations and teams that are using IT to deliver business value

[Tasan Promoted to Lead IT Strategy of Core Banking Tech at DCI](#)

- Data Center Inc. (DCI), the privately-owned developer of iCore360® core banking software
- Named Sencer Tasan its newest Chief Technology Officer (CTO) to lead the company's core IT infrastructure and digital ecosystem
- DCI is the developer of the award-winning iCore360® core banking software and related technologies for community banks nationwide



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[Aptum Launches Managed DevOps Service Powered by CloudOps to Simplify and Streamline ...](#)

- [Aptum](#), a global hybrid cloud and managed services provider
- launched its Managed DevOps Service in partnership with CloudOps, a cloud consulting and professional services company specializing in DevOps
- The Managed DevOps Service offers a cloud-based DevOps platform that allows customers to automate their development pipelines and reduce application delivery times
- Managed DevOps Service from Aptum is a fully managed stack, running on cloud infrastructure

Aptum's Managed DevOps Service solves several common DevOps challenges for customers:

- Speeds up application development times
- Avoids costs and time involved in hiring and retaining DevOps platform talent
- Multi-cloud support enables agile and flexible deployments
- Supports hyperscale and private clouds, allowing companies to choose the most cost-effective option
- Customizable deployment of the data and control plane to comply with data sovereignty regulations

[DISYS Managed Services Re-Launches as D2M](#)

- [D2M](#) announces its re-launch as an independent division of DISYS and with expanded services
- D2M is an outcome-driven service and solution partner that serves enterprises across their Information Technology operations
- The re-launch is a strategic growth plan initiative for 2020
- D2M is headquartered in McLean, VA, with more than 45 offices worldwide



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[CloudShark Integrates with Palo Alto Networks Cortex XSOAR to Accelerate Incident Response](#)

- [-QA Cafe](#), a provider of innovative test and analysis software solutions for communication and information technology teams
- announced that [CloudShark Enterprise](#), a secure packet analysis and management platform designed for increasing team efficiency, is now integrated with Palo Alto Networks Cortex XSOAR (previously Demisto)
- Using CloudShark, analysts can share packet captures more easily and perform retrospective analysis across historical data without the need for additional software
- Cortex XSOAR is an extended security orchestration, automation, and response platform that unifies case management, automation, real-time collaboration, and threat intel management
- Palo Alto Networks and QA Cafe will host a joint webinar demonstrating the Cortex XSOAR and CloudShark integration on Wednesday, June 17, at 11:00 a.m. PT. Interested parties can register [here](#)

[IT Tech Packaging, Inc. Signs Letter of Intent to Acquire Intelligent Healthcare IT Solution Provider](#)

- IT Tech Packaging, Inc. (NYSE MKT: ITP) ("IT Tech Packaging" or "the Company"), a leading manufacturer and distributor of diversified paper products in North China
- announced that its operating entity in China, Hebei Baoding Dongfang Paper Milling Company Limited ("Dongfang Paper"), has entered into a letter of intent to acquire 60% equity interest in Baoding Huizhi Ruixing Information Technology Co., Ltd
- a new high technology company with registered capital of RMB10 million focused on providing intelligent healthcare IT solutions to hospitals, medical institutions, government agencies, enterprises and public institutions in China

[Next-Generation Cloud Printing brings driverless printing to ThinPrint's ezeep platform](#)

- ThinPrint's ezeep for Azure, the company's platform for cloud printing developed specifically for Microsoft's Windows Virtual Desktop



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- First cloud printing solution to enable print rendering to take place entirely in the cloud
- new ezeep Hub to be used in branches and remote offices as a plug-and-play device for immediate network printer availability
- With ezeep's new cloud rendering, almost all existing and new printer models can now be addressed with their individual characteristics

[Sharp IT budget cuts expected in wake of COVID-19](#)

- Posted in CIO
- Gartner and IDC have revised their forecasts for 2020 in the wake of the pandemic, and the outlook is grim
- Worldwide enterprise IT spending, including telecommunications and business services, rose 5.0 percent year on year in 2019
- Four months later, IDC now expects overall 2020 IT spending to drop by 5.1 percent
- Gartner is even more pessimistic, expecting worldwide IT spending to fall by 8 percent this year, compared with a rise of 1 percent it calculated for 2019

[Cybersecurity: Half of employees admit they are cutting corners when working from home](#)

- Posted on ZDNet
- Analysis by researchers at cybersecurity company Tessian reveals that 52% of employees believe they can get away with riskier behaviour when working from home
- According to Tessian's [The State of Data Loss Report](#), some of the top reasons employees aren't completely following the same safe data practices as usual include working from their own device

[Wipro positioned as Leader for Public Cloud Infrastructure Professional and Managed Services](#)

- Wipro Limited, a global information technology
- Positioned as a 'Leader' in Gartner's 2020 Magic Quadrant for Public Cloud Infrastructure Professional and Managed Services, Worldwide



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- This Magic Quadrant is focused on MSPs that have deep technical expertise with hyperscale providers, effective cloud management platforms (CMPs), and managed services that leverage automation, where possible

[Lead for Information Technology Services in Pennsylvania](#)

- [Click here \(Premium Content\)](#)

[Department of Justice Awards Leidos Follow-On Managed IT Service Contract](#)

- [Leidos](#) (NYSE:[LDOS](#)), a FORTUNE® 500 science and technology leader, was awarded the Enterprise Standard Architecture V (ESA V) task order to provide managed IT services for the Bureau of Alcohol, Tobacco, Firearms and Explosives (ATF) within the Department of Justice (DOJ)
- single award hybrid task order has one ten-month and two one-year base periods of performance followed by six one-year option periods
- It includes a ceiling value not to exceed \$850 million. Work will be performed in Washington, D.C. and Clinton, Miss., supporting both domestic and international customer sites

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