

5/1/07 TAR

Tech Bulletin draft for B697 RW-240 Plotbase system version 3.6.

After installation of version RW-240 version 3.6, the last 3mm of the printed image is clipped.

This issue has been corrected with the 1.0.7.4 version of the kernel driver for the D2.1 controller. This version is not digitally signed but should be used as a temporary resolution of the symptom, until a signed version is available.

Note: Bear in mind that the specs of the B125 do not consider the first and last 8mm of the page, and the 2mm on either side, printable area, because of paper flip, and other considerations. Images printed in these areas will not be of consistent quality.

The version 1.0.7.4 of the kernel driver has been posted on the TSC website at <http://www.tscweb.net/> under the B125 which has a selection for the RW-240 controller.

Download the zip file (D2-Kernel-1.7.4-notSigned) and unzip it to a known folder location. There will be five files once extracted. Close Plotbase, and update the driver (Start/settings/control panel/system/hardware/device manager/multifunctional adapters/Ratio d2.1/driver/update driver,) manually pointing to the known folder with the 5 files when prompted.

The driver version will update from 1.0.5.0 to 1.0.7.4. Reopen Plotbase and plot an image that had previously printed with the last 3mm clipped off.